GV55 START GUIDE

Before using our products or installing a device, carefully read our legal terms which you can find at http://us.americaloc.com/legal_info.html .

If you agree with our legal terms, we recommend you have your device installed by a professional. You can usually find and an installer at a reputable car audio/alarm store. The images and installation diagram in this document will assist with the proper installation of your device.

To activate your account and device:

1. Go to www.americaloc.com, select United States and click the **Activate Now** button.
2. Fill in the required information. The IMEI code can be found below the bar code that is printed on the back of your device. Your account will now be ready to use.
3. Go to www.americaloc.com and log in with the username and password established in the previous step.
4. Purchase one of our service plans by clicking on the **Click to pay service** button. A window will open to provide you with payment instructions.
5. Your device will be active within 10 minutes of payment. This is the time the SIM card takes to activate. Your device already comes with a SIM card installed. **Please do not remove the SIM card**.
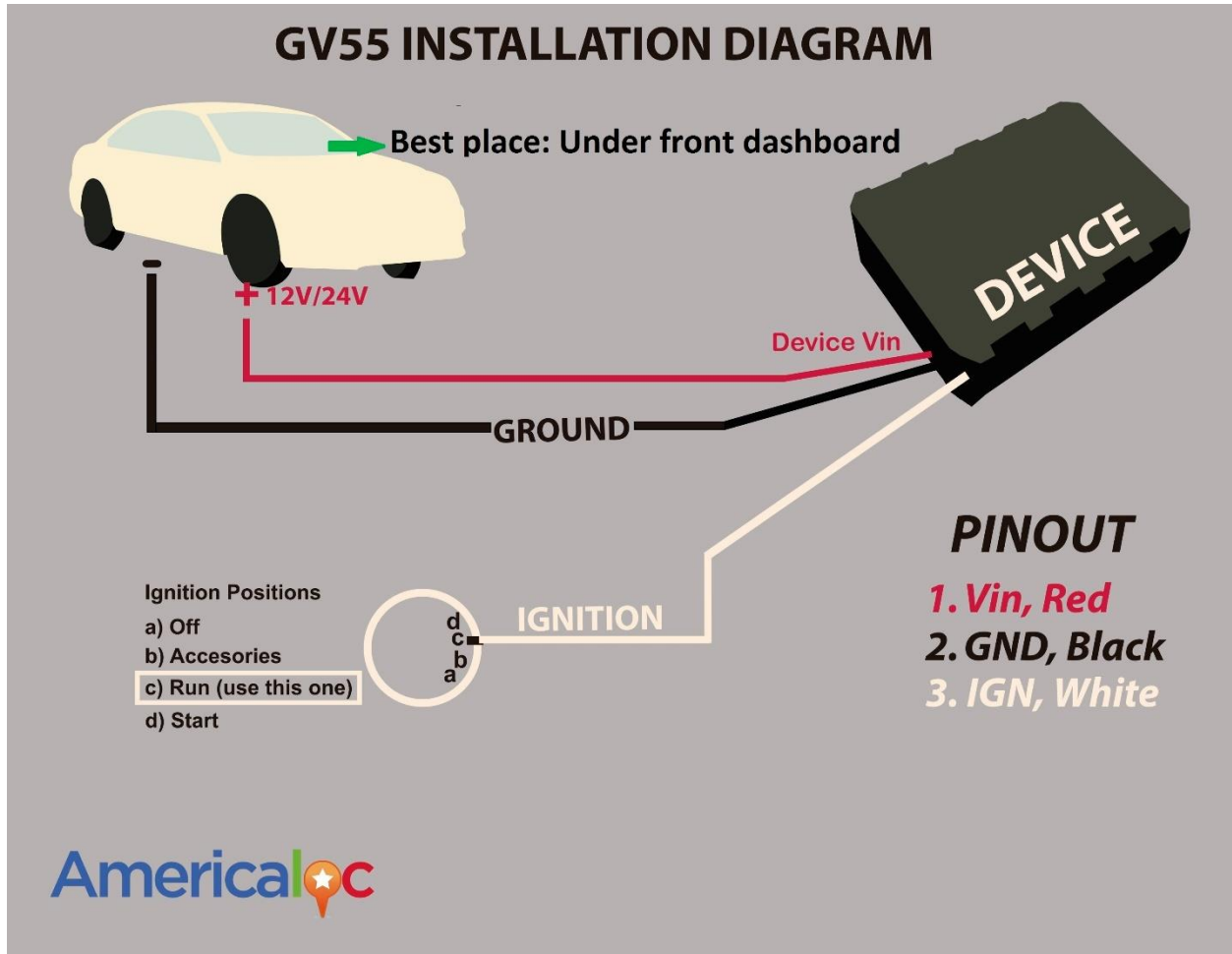
Appearance:

Wiring Harness
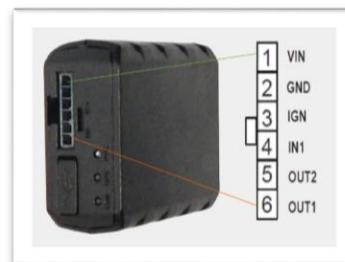
Device

IMPORTANT:

- **Please show this diagram to your installer**
- **Ignition cable must be properly installed to ensure device will report. If you do not want to install the white cable please email us to support@americaloc.com so we can configure the device to report by time/distance and not by ignition state.**
- **Recommended place to install: UNDER FRONT DASHBOARD**

GV55 INSTALLATION DIAGRAM

Best place: Under front dashboard

+ 12V/24V

Device Vin

GROUND

DEVICE

Ignition Positions
a) Off
b) Accesories
c) Run (use this one)
d) Start

d
c
b
a

IGNITION

PINOUT
1. **Vin, Red**
2. **GND, Black**
3. **IGN, White**

Americaloc

Important Installation Notes:

- Please check your device is turned on before the installation.
- **Do not install this device on vehicles with batteries more than 24 volts.**

FREQUENTLY ASKED QUESTIONS

Dear Customer. This section contains very important information. Please do not skip it.

1. How long does it take to activate my device after processing a payment?
Your device should be active within 10 minutes after payment.

2. How does this technology work?
Your device reads data from satellites to find its position; it then uses GSM data networks to transmit its position to our servers. Your device needs both GSM and GPS signals to work.

3. Do I need to purchase or provide a SIM card?
No, we ship the device with the SIM card it needs to transmit data. That sim card only works with this device.

4. Do I need to install the SIM card?
No, the card is already installed. Please do not remove it.

5. I can´t see my device's location on the website.
If your device is powered ON, there are 2 reasons for this problem:

- **Poor GSM signal:** Your device may be in a zone with poor mobile GSM data coverage. It will start transmitting again as soon as it gets into a better coverage zone. The device has an internal memory to store locations in those cases. That information will be transmitted as soon as the device can connect to the network again.

- **Poor GPS signal:** Your device may have lost GPS signal. That may happen when your GPS tracker is covered by a thick surface or if your device is inside a building, underground or near tall buildings.

6. My device reports a location that is slightly off from the actual location.

Accuracy depends on many factors beyond our control. For example: weather, clouds, tall buildings or trees, bodies of water and device location.

7. Does weather affect my device?

Atmospheric conditions, such as rain or snow, can weaken signals. For example, if your car or case has a thick coating of snow, then you can expect a lower accuracy level. Extreme temperatures can also affect battery operated devices and cause signal degradation which may result in lower accuracy or communication failures.

BASIC LOCATION INSTRUCTIONS

A. HOW TO LOCATE YOUR DEVICE

Follow these instructions to locate your device:

1. Click on menu **1. your devices;** your list of devices will appear.
2. Select the device you wish to locate.
3. Click on the **Locate now** icon to activate real time searches. As the search is performed, the map will display the last known location.


4. The map will show the current location of the device as well as a legend with details on the current status of the device.

B. HOW TO WATCH HISTORY (User interface may change if you are using the website on a PC or in a mobile phone)

1. Navigate to the menu **2 tracking history** section. Select from the list of pre-determined date and time ranges or select **Advanced Search** to perform a historical search.
2. Click **Search** to view the results of the device you selected. Then Click **Watch** to view a map and table of all the actions and paths taken by a given device for the date range selected.
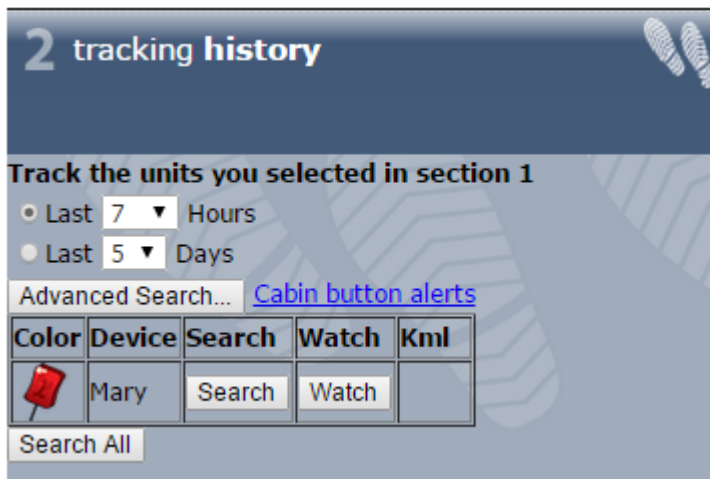
3. Click on each **icon** in the path or table to display the corresponding details.
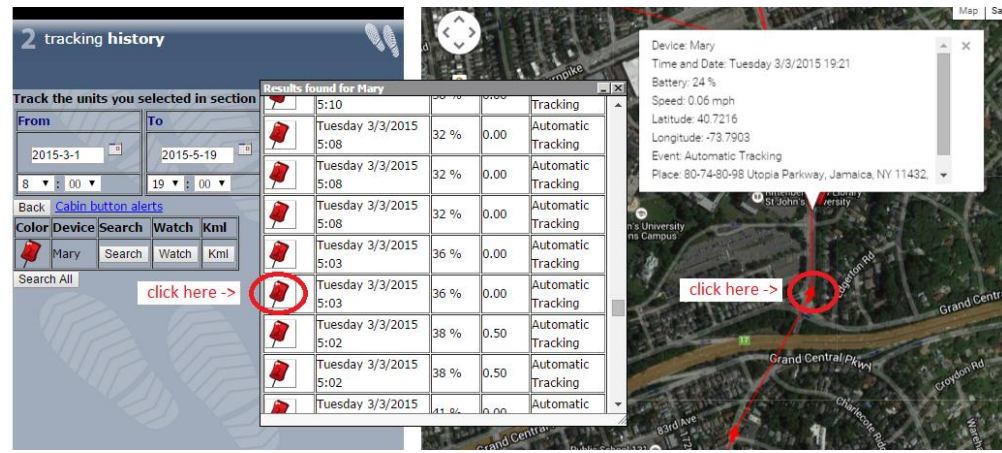
Additional Information

You can modify your device's settings by clicking the **settings** icon (the wrench icon to the right of the device name) from the account page. **Important:** As with all GPS receivers, GPS coverage may be interrupted when the device is underground, covered by roofs, metal objects or concrete surfaces. Coverage will resume as soon as the device picks up a GPS signal again.

You can find additional information about our devices and services in the help section of your account. To access the online help click the <u>help & user manuals</u> button from the top right corner of your account page. Please note that functions may vary by model.

Any further information please contact us at support@americaloc.com.

Thank you for choosing (((**Americaloc**))) .